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WONDERS OF GRAND EUROPE

UK|FRANCE | BELGIUM | NETHERLANDS | GERMANY | SWITZERLAND | AUSTRIA | ITALY | VATICAN



PRICE

$0

DURATION

16 Days / 15Nights

TOUR INCLUDES

Day Wise Itinerary

DAY 01 : INDIA – LONDON :
Greetings and welcome to London, the vibrant capital of the United Kingdom! Renowned for its iconic landmarks such as Big Ben and being the largest city in England, London stands as the pride of Britain. Upon your arrival at the airport, our team will be delighted to assist you and provide comfortable transportation to your hotel for a seamless check-in (after 3 pm.). Rest of the day free for personal activities.
• Overnight at the hotel in London
• **Dinner Included**

DAY 2 : LONDON :
City tour of London l Visit Madame Tussauds l Ride the London Eye
After continental breakfast, embark on an enriching city tour this morning, guided by our local expert who will illuminate the rich history and cultural significance of London's iconic landmarks - Hyde Park, the Big Ben, Houses of Parliament, Westminster Abbey, Trafalgar Square, Piccadilly Circus, Buckingham Palace, Tower Bridge, River Thames, The Tower of London.
If operational, witness the prestigious Changing of the Guards ceremony, a spectacle of precision and tradition.
Our journey then takes a fascinating turn as we delve into the captivating world of Madame Tussauds wax museum, home to the world's largest collection of lifelike wax figures portraying renowned personalities.
Later in the day, elevate your perspective with a visit to the iconic London Eye. Soaring to a height of 135 meters, this monumental observation wheel offers a leisurely 30-minute ride, providing breathtaking panoramic views of the city. The London Eye stands as one of the United Kingdom's premier tourist attractions, offering a unique vantage point overlooking the picturesque River Thames.
• **Overnight at the hotel in London**
• **Continental Breakfast Included**
• **Lunch Included**
• **Dinner Included**

DAY 3 : LONDON :
Visit Lord’s Cricket Stadium l Visit Bicester Village
Indulge in a delightful morning continental breakfast as you prepare for a day of exploration in London. We'll start the day with a visit to the iconic Lord's Cricket Ground, where over 200 years of history and tradition come to life. Join us on the exclusive Lord's Cricket Ground Tour, where you'll go behind the scenes and enjoy some of the most inspiring views in sport. Explore the players' dining room, follow in the footsteps of cricket legends as you walk the famous path from the dressing room to the pitch, and much more.
If Lord's is unavailable for any reason, we will instead visit the historic Tower of London, with its rich history, iconic landmarks, and fascinating stories.
Our journey then leads us to the stylish Bicester Village, a shopping haven where luxury meets savings. Nestled away from the urban hustle, this village-themed retail paradise boasts high-end boutiques and designer stores, each offering irresistible discounts on renowned brands. Wander through the charming layout, taking your time to explore the latest fashion trends and unique finds.
When the shopping escapade calls for a pause, indulge in a leisurely break at one of the quaint cafes or restaurants scattered throughout the village. Recharge with delectable food and refreshing drinks, ensuring you're ready to resume your shopping spree.
Return back to hotel for your night stay
• Overnight at the hotel in London
• **Continental Breakfast included**
• **Lunch included**
• **Dinner included**

DAY 04 : LONDON – PARIS :
Dover to Calais by Ferry
Following a satisfying continental breakfast at the hotel, we bid farewell to London as we embark on the next leg of our journey. A comfortable ride awaits to transport you to the Dover port, where a ferry stands ready to ferry you across the Channel to Calais. The scenic voyage provides a serene interlude before we resume our travels.
Upon reaching Calais, our journey continues with a scenic drive of approximately 4-5 hours, the duration subject to the flow of traffic. As the clock approaches 6:30 - 7 pm, we find ourselves in the enchanting embrace of Paris, the City of Love. Without delay, we take you for dinner.
Later, we proceed to check-in at the hotel.
• **Overnight at the hotel in Paris**
• **Continental Breakfast included**
• **Lunch included**
• **Dinner included**

DAY 05 : PARIS :
Guided City Tour of Paris l Eiffel Tower 2nd Level l River Siene Cruise
After continental breakfast we proceed for a Guided City Tour of Paris. See the Alexander Bridge, Arc de Triomphe, Concorde Square, Opera House, Invalides and Champs Elysees.
Proceed for Indian Lunch
Later we visit the City's most iconic landmark – The Eiffel Tower. Get a bird's eye view from atop the 2nd level and get mesmerized by the sights.
Later cruise down the Seine enjoy magical movement sights as you past through illuminated landmarks like the Louvre, Notre Dame Cathedral, and the Eiffel Tower.
Indian Dinner at the restaurant.
• **Overnight at the Hotel in Paris**
• **Continental Breakfast included**
• **Lunch included**
• **Dinner included**

DAY 06 : PARIS :
Full day at Disneyland Paris OR Walt Disney Studios Park
After continental breakfast proceed to Disneyland Paris where you can visit Disneyland Park OR Walt Disney Studios Park. Get charmed by Sleeping Beauty Castle, enjoy exciting rollercoaster rides, meet Alice in Wonderland, Pinocchio and others in Fantasyland as well as travelling to the four corners of the globe in Adventureland
• The tour manager will distribute lunch coupon today. All packed lunches are vegetarian
• Kindly return to the coach parking as per the timings given by the tour manager.
• We suggest to download the official Disneyland App. Through this app. One can browse the attractions, restaurants (book your table too), boutiques etc. One can buy fast access to the rides and shows and you can easily navigate with their interactive map. One can also see the live waiting times for shows and rides. You need to register yourself to operate this app.
Proceed for Indian Dinner.
• **Overnight at the Hotel in Paris**
• **Continental Breakfast Included**
• **Lunch Coupon Included**
• **Dinner Incliuded**

DAY 07 : PARIS – BRUSSELS – NETHERLANDS :
Orientation tour of Brussels l Photostop at Atomium
After continental breakfast, we check out drive towards Belgium. Arrive Brussels and later proceed for an Orientation tour of Brussels. We head to the iconic Grand Place, known to be Europe's most beautiful and buzzing square. This exquisite market square is the main tourist attraction of the city that has often left sightseers awestruck. Visit Mannekin Pis, one of the famous statues and fountain, a mascot and the hero of many incredible tales.
Proceed for Indian Lunch.
The orientation tour ends at a Photo stop at Atomium.
• Overnight at the Hotel in Amsterdam / Netherlands
• **Continental Breakfast Included**
• **Lunch Included**
• **Dinner Included**

DAY 08 : NETHERLANDS - GERMANY :
Keukenhof Gardens (Till 15th May) OR The Zaanse Schans l Canal Cruise
After continental breakfast drive towards Lisse to see the legendry Keukenhof Gardens (Till 15th May). Be astounded by the vast numbers of Tulips, daffodils and hyacinths , that creates dazzling ranges of color.
From 16th May onwards we will venture out of the city to take a half-day tour to the famous little village of Zaanse Schans. Explore this unique historical town on a guided tour with its majestic windmills and wooden houses and traditional crafts. Visit a clog maker and observe how the famous Dutch wooden shoe is made and proceed to visit a cheese farm afterward.
Indian Lunch
Later proceed to Amsterdam Canal Cruise. Amsterdam is called the 'Venice of the North.' Amsterdam is laced with 100 km of waterways, so there is no better way to observe the essence of the Dutch capital than from a canal boat. Wind past points of interest such as grand merchant houses, gothic churches, museums, and medieval buildings as you soak up the city's history with the help of an audio guide.
Board a glass-topped boat where you will experience the best of this historical city. Thrive on the city's vibrant past with its 1,000 bridges and quaint old houses. In the afternoon we will do a short orientation tour of Amsterdam where we will spend time at Dam Square. Along the way, marvel at the monuments of Dam Square, including the Royal Palace and Nieuwe Kirk.
We then drive towards Cologne, a 2000 years old city spanning the Rhine river and famous for Eau de Cologne.
Indian Dinner at a restaurant
• Overnight at the hotel in Cologe / Germany
• **Continental Breakfast Included**
• **Lunch Included**
• **Dinner Included**

DAY 09 : GERMANY – SWITZERLAND :
Cologne Cathedral l Black Forest l Rhine Falls
After a delightful breakfast at the hotel, we're going to check-out and leave for a visit to the Cologne Cathedral. This Gothic structure has 515-feet twin towers and is a World Heritage site as Northern Europe's largest cathedral.
Later continue your drive to the heart of the Black Forest known for its dense, evergreen forests and picturesque villages. You will be enthralled at the scenic beauty of the quaint villages in the heart of Black Forest region.
Witness a demonstration of how cuckoo clocks are made.
Sit back and enjoy the scenic drive towards Switzerland.
Transfer to an Indian Restaurant for lunch.
Later visit Schaffhausen, where you see the magnificent Rhine Falls - Europe's biggest and most spectacular falls.
Later drive towards an Indian Restaurant for dinner.
Proceed towards the hotel for check in and relax.
• Overnight at hotel in Zurich / Switzerland
• **Continental Breakfast Included**
• **Lunch Included**
• **Dinner Included**

DAY 10 : SWITZERLAND :
OPTIONAL Visit Jungfraujoch l Orientation tour of Interlaken
Morning is free at leisure.
In the early afternoon, transfer to Indian restaurant for lunch.
Later proceed for the tour of Jungfraujoch (optional at extra costs).
For those who have not opted for Jungfrau can spend their time in Interlaken at leisure or exploring attractions or shopping nearby. You need to directly join the group at the Indian restaurant for dinner tonight. Tour Manager will assist you with the name, address and location of restaurant.
Get set for a memorable magical alpine excursion to Jungfraujoch - The Top of Europe, a high-point of your tour. This tour is not included and can be added at extra cost. First we proceed to Grindelwald Terminal. Board a cogwheel train to reach the highest railway station in Europe at 11,333 feet - a world of eternal ice and snow. Visit the Ice Palace where artists create their work of art in ice. Visit the Sphinx observatory deck to experience a breath-taking panoramic view of the longest glacier in the Alps - Aletsch Glacier.
Arrive Jungfraujoch at the top.
Travel back to Grindelwald Terminal as per the timings given by the Tour Manager.
Transfer to an Indian Restaurant for dinner.
Transfer back to the hotel.
• Overnight at hotel in Zurich / Switzerland
• **Continental Breakfast included**
• **Lunch included**
• **Dinner included**

DAY 11 : SWITZERLAND :
Zurich city tour l Mt. Titlis l Orientation tour of Lucerne
Continental Breakfast at your hotel.
Today our day starts by exploring Zurich. See the highlights of Zürich, such as the castle-like National Museum, the shopping avenue of Bahnhofstrasse, and the famous financial district. Stop at the picturesque harbor of Enge and enjoy the beautiful vistas of the crystal-clear Lake Zürich. See the patriarchal guild houses, Zürich Town Hall, and Europe's largest clock face on the Romanesque church of St. Peter. See the imposing cathedral of Grossmünster, and look at the Fraumünster church, whose stained-glass windows are by Marc Chagall.
Later enjoy amazing scenery, a once in a lifetime experience with an exhilarating trip to the top of Mt Titlis at 3020 metres on various cable cars including Rotair, the world's first revolving cable car. Get a breathtaking unrestricted 360 degrees stunning view of the dazzling snow capped peak, deep crevasses and pristine white snow fields, dotted with massive ice boulders from every angle. Do not forget to visit the "Cliff Walk" , the highest suspension bridge in Europe along the cliff of Mt.Titlis.
Later proceed on an orientation tour of Lucerne, one of the most beautiful cities in Switzerland. Visit the Lion Monument, Kapell Brucke with some free time to shop for famous Swiss watches, knives and chocolates.
Transfer back to Engelberg and proceed towards an Indian Restaurant for lunch.
Rest of the day is free for leisure in the scenic town in Lucerne.
As per the timings given by the Tour Manager, proceed towards the Indian Restaurant for dinner.
Transfer back to the hotel.
• Overnight at hotel in Zurich / Switzerland
• **Continental Breakfast Included**
• **Lunch Included**
• **Dinner Included**

DAY 12 : SWITZERLAND – AUSTRIA :
Vaduz l Swarovski Crystal World l Orientation tour of Innsbruck
Continental breakfast at your hotel.
Check out of the hotel. Relax in your coach as you take a scenic drive to Innsbruck.
En route, arrive in Vaduz, the capital of Liechtenstein, a tiny principality nestled between Switzerland and Austria. It lies entirely within the Alps and covers an area of just sixty-two square miles. Liechtenstein is the sixth smallest independent nation in the world. It follows a policy of neutrality and is one of the few countries in the world that maintains no military.
Enroute lunch at an Indian restaurant.
Next proceed to Wattens, to visit the Swarovski World of Crystals and marvel at the crystalline works of art.
Later enjoy an orientation tour of the beautiful city, Innsbruck. See the Golden Roof with its fire gilded copper tiles, a characteristic landmark of Innsbruck, walk down cobblestone pathways of Maria Theresien Strasse. You can sit at one of the many outdoor cafes, admire the magnificent baroque architecture and relive medieval European culture. The splendid Alps in the background provide a perfect picture-postcard setting.
Proceed towards an Indian Restaurant for dinner.
Later, drive to the hotel and check in.d between Switzerland and Austria. It lies entirely within the Alps and covers an area of just sixty-two
• Overnight at hotel in Austria
• **Continental Breakfast Included**
• **Lunch Included**
• **Dinner Included**

DAY 13 : INNSBRUCK – VENICE / PADOVA :
St. Marks Square l Gondola Ride
Continental Breakfast at your hotel.
Check out of your hotel and travel towards Padova.
Proceed towards an Indian Restaurant for lunch.
Later proceed towards Venice. Venice is the city of Beautiful Monuments, Serpentine Canals, a city that inspired poetry and passion through the ages. Arrive at the pier in Venice, where we board a private boat. Enjoy your ride while you sail over the Giudecca Canal, to arrive at St. Mark's Square - the main square of Venice. View St Mark's Basilica - one of the best examples of Byzantine architecture.
Witness the famed Bell Tower and Clock Tower with the dominant sign of the Zodiac and current phase of the moon. See the Bridge of Sighs, made of white limestone, that passes over the Rio di Palazzo, connecting the old prisons with interrogation rooms at the Doge's Palace. Treasure a romantic Gondola ride in a flat bottomed Venetian rowing boat, amidst the stunning backdrop of baroque buildings. This truly is the best way to enjoy this enchanting city.
We return to the pier and later transfer to an Indian Restaurant for dinner.
After dinner, transfer to the hotel and check in.
• Overnight at hotel in Padua
• **Continental Breakfast Included**
• **Lunch Included**
• **Dinner included**

DAY 14 : VENICE – FLORENCE – AREZZO :
Orientation tour of Florence l Piazzale Michelangelo
Continental Breakfast at your hotel.
After breakfast, we will check-out from the hotel and leave Padova for Florence. It is the city of Renaissance, known for the rich art and culture of works that were influenced by classical style throughout the 14th to 16th centuries.
View the Duomo – the city’s most iconic landmark, the Campanile and the Baptistery with its Gates to Paradise. Also see the Piazza Della Signoria – an open-air museum crammed with Renaissance sculptures, edged by historic cafes and presided over by the magnificent Palazzo Vecchio and the famed Ponte Vecchio (bridge) across the River Arno.
Next, drive to Piazzale Michelangelo to get a spectacular panoramic view of the city. We also have some free time for shopping in Florence before driving to the Tuscany region where we spend our night. Later proceed to the hotel in Arezzo and check in.
• Overnight at hotel in Arezzo / Tuscany region
• **Continental Breakfast Included**
• **Lunch Included**
• **Dinner Included**

Day Wise Itinerary

DAY 15 : AREZZO – ROME - AREZZO :
Vatican City l Guided tour of Rome with photostop at Colosseum
Continental Breakfast at your hotel.
Today, proceed towards the eternal city of Rome. Enjoy a guided city tour of Rome with an expert English-speaking local guide. Next visit the Vatican City - the smallest country in the world (Please note shorts or sleeveless vests are not allowed). Visit the divinely beautiful basilica of St. Peter's. Get mesmerized by the works of Michelangelo and Bernini.
Transfer to an Indian Restaurant for lunch.
Later we continue the drive to view the magnificent Colosseum (photostop), a vast amphitheater that is still well preserved. Next, Visit the beautiful Trevi Fountains. The Legend says that tossing a coin over your shoulder gets you back to Rome.
Transfer to an Indian Restaurant for dinner.
Later we drive back to the hotel for overnight stay.
• Overnight at hotel in Arezzo / Tuscany region
• **Continental Breakfast Included**
• **Lunch Included**
• **Dinner Included**

DAY 16 : AREZZO – PISA - MILAN – INDIA :
Leaning Tower of Pisa
After continental breakfast check out and drive to Milan.
We will check-out after breakfast and we're going to continue driving to see the Leaning Tower of Pisa. This world wonder is a typical sight when you're at the Square of Miracles or Piazza dei Miracoli. The square is also where you can see the Cathedral of St. Mary of the Assumption, the Monumental Cemetery, the Baptistry, and the Sinopie Museum. Many may not know that the construction of the Duomo here began in the 11th century!
After viewing the tower, there'll be a ride taking you to the airport for your scheduled departure. You'll be back home with the best memories from your trip!
Say adieus to Europe and board the flight back to India
Return home with happy memories
Continental Breakfast Included

ABOUT THE TOUR:

Embark on an unforgettable journey through the heart of Europe along with UK on our highly sought-after "Sensational Tour." This meticulously curated 16-day's adventure is tailor-made for first-time travelers seeking to immerse themselves in Europe's most iconic landmarks, all while maintaining a budget-friendly approach. Our medium-paced itinerary ensures you make the most of every moment. You will enjoy comfortable accommodations at handpicked 4-star hotels, strategically located on the outskirts of cities, typically in the outskirts of the city.
Delight your taste buds with delectable Indian meals served throughout the tour.
What sets our "Sensational Tour" apart is the presence of a dedicated and experienced full-time tour manager who will be with you every step of the way. Fluent in both Hindi and English, they are there to make your European dream vacation seamless and stress-free.

TOUR HIGHLIGHTS:

- Comfortable stay at our handpicked 4-Star hotels
- All Must See Sightseeing included
- Daily Continental Breakfast
- 13 Jain / Veg Lunches
- 15 Jain / Veg./ Non-Veg. Dinners
- All transfers by luxury A/C coaches
- Services of a dedicated and experienced Hindi / English speaking Tour Manager

LONDON:

- London City Tour with Changing of the Guards
- Ride on the London Eye
- Visit Madame Tussaud's
- Visit Lords Cricket Stadium
- Visit the Bicester Village

FRANCE:

- Guided City Tour of Paris
- Visit the Eiffel Tower 2nd Level
- Enjoy a Romantic Cruise on River Seine
- Full Day Enjoyment at Disneyland (1 Day 1 Park)
- Travel from London to Paris by Le Shuttle or Ferry

BELGIUM

- Orientation tour of Brussels with Photostop at Atomium
- See the Mannequin Pis Statue

NETHERLANDS

- Visit Keukenhof Gardens (till 12 May) & after that The Zaanse Schans (Netherland countryside)
- Enjoy the beautiful sights of Amsterdam from a Glass top Canal Cruise
- Orientation tour of Amsterdam with Dam Square

GERMANY

- Visit the Cologne Cathedral
- Travel in the heart of beautiful Black Forest
- Cuckoo clock making demonstration

SWITZERLAND

- Visit the Magnificent Rhine Falls
- Zurich Orientation tour
- Ride the World's first Revolving Cable car to Mt. Titlis
- View the breath taking peaks from Mt. Titlis
- Lucerne Orientation Tour
- OPTIONAL – Interlaken and Jungfraujoch

AUSTRIA

- Visit Vaduz
- Visit Swarovski Crystal World
- Orientation tour of Innsbruck
- See the Maria Theresien Strasse and the Golden Roof

ITALY : VENICE / PADOVA

- Visit the St. Marks Square by Private Boat
- Enjoy a Classic Venetian Gondola Ride

ITALY : PISA

- Visit the Field of Miracles
- Photostop at the Leaning Tower of Pisa

ITALY : FLORENCE

- Orientation tour of Florence
- Piazzale Michelangelo

ITALY : ROME / AREZZO

- Guided City Tour of Rome
- Visit the Vatican
- Photo stop at the Colosseum
- Photo stop at the Trevi Fountain

Hotels

CITY	NO OF NIGHTS	HOTEL
LONDON	3	Holiday Inn Slough - Windsor, an IHG Hotel or Similar
PARIS	3	Mercure Paris Roissy Charles de Gaulle / The Atrium Hotel & Conference Centre Paris CDG Airport, by Penta or similar
NETHERLANDS	1	Hotel Park Plaza Amsterdam Airport/ Van der Valk Hotel A4 Schiphol or similar in Eindhoven / Netherlands
GERMANY	1	Elaya hotel Frankfurt Oberursel / Hotel Leonardo Koeln Bonn Airport / Leonardo Royal Hotel Köln - Am Stadtwald or Similar in Cologne / Germany
ZURICH	3	Radisson Hotel & Suites Zurich / Hotel Radisson / Hotel Dormero or similar in Zurich / Switzerland
INNSBRUCK	1	Hotel Alphotel / Alpenhof / Alpengkönig or similar in Innsbruck
VENICE / PADOVA	1	Unaway hotel Occhiobello / SHG hotel Dela Villear similar in Padova
AREZZO / ROME	2	Hotel Planet / Hotel Forum or similar in Arezzo

MEALS:

- **15 Continental Breakfast**
- **14 Indian Jain / Vegetarian / Non - Vegetarian Lunches**
- **15 Indian Jain / Vegetarian / Non – Vegetarian Dinners**

TOUR COST INCLUDES THE FOLLOWING:

- **Inclusions as mentioned in the above itinerary**
- **Return Air tickets on Economy Class**
- **Meals as mentioned in the above itinerary.**
- **Comfortable coach with professional driver as per the itinerary.**
- **All Tours & Transfers on private basis**
- **Overseas insurance till the age of 60 years for Indian Nationals only**

TOUR COST DOES NOT INCLUDE THE FOLLOWING:

- **Any services not mentioned in “Inclusions” above.**
- **Mandatory tips of Euro 3 per person per day**
- **Tips to guides / drivers /hotels/porterage etc.**
- **Optional tours**
- **Phone calls, spa, laundry, mini bar or any other items of personal nature.**
- **Beer / alcoholic beverages.**
- **Expenses and Services of a personal nature**
- **Any increase in Airport Taxes, Government Taxes, Fuel Charges or introduction of any new taxes or levies presently calculated as on date.**
- **Any Excess luggage apart from the stipulated weight approved by the selected airlines and the space available in coach**
- **Any incidental expenses not mentioned in “Inclusions” above will have to be paid by the passenger**
- **Porterage at the hotel or at the airport**
- **Early Check in and Late Check out.**

IMPORTANT NOTES:

- **All above rates are net per person in a twin sharing room and as mentioned**
- **All transfers and sightseeing using Air - Conditioned Coach.**
- **General check-in time is 1500 Hrs. and check-out is at 1100Hrs.**
- **Early check-in and late check-out will be subject to availability and will incur additional cost.**
- **On receipt of your advance we will block the services as per prevailing rates. Your final rates and requirement will be subject to availability at the time of receiving your confirmation.**
- **Rates are based on and valid for MINIMUM GUARANTEE OF 40 FULL PAYING ADULTS TRAVELLING TOGETHER AT ALL TIMES IF PASSENGER COUNT CHANGE THE TOUR PRICE IS GOING TO CHANGE.**
- **Rates are for arrival and departure transfers and coach tours onwards in group vehicles with all passengers arriving /departing together (in the same group flight). Airport transfer rates are not valid in case passengers are arriving / departing on different flights other than group flights. Any change in passenger numbers will result in change in rates**

BASIS OF PRICE

• The price is inclusive and based on current taxes and levies in force. Any variance in the taxes would be charged additionally accordingly.
• Tour itinerary will be as mentioned above. Any modification in the terms of itinerary is not allowed.
• If passengers do not arrive or depart with the group, additional charges will be incurred. Should the group arrive during a trade fair / festival or high demand period, we reserve the right to amend the prices accordingly or offer an alternative location.
• Late sitting in a restaurant for meals is totally subject to the terms & conditions of the hotel / restaurant used. Same will be requested but cannot be guaranteed.
• If groups arrive from different hubs and separate transfers are required or in case of any additional services required, then the applicable cost would be payable immediately
• Issuance of visa is at the sole discretion of the respective embassy / consulate. Consulate has every right to call for additional supportive documents; any guarantee from the individual, corporate, personal appearance or reject the visa.
• Accommodation and meals as per itinerary.
• No refund or reduction will be given for any services, which are not utilized
• Cost is applicable for a minimum paying adults traveling together as mentioned above. Supplement charges will be applicable in case of reduction or increase in the group strength
• Quote does not include any meals not specified in the itinerary. In case the same is required, during transfers, sightseeing and day trips, additional will be charged, on actual
• All arrangements made by Rayds are in the capacity of an agent only. Rayds will not be liable for claims or expenses arising from circumstances beyond our control such as accidents, injuries delayed or cancelled flights & acts or forces of nature.

HOTELS

• Breakfast at the hotels will be provided in the main hall or the group room separately but it will be totally the hotel’s discretion.
• Breakfasts taken before 07:00 hours & packed breakfast boxes may incur a supplement.
• Complimentary tea/Coffee makers in the rooms, air-conditioning, mini bar cannot be guaranteed.
• Most hotels in Europe are not air conditioned.
• All hotels provided will be 4 star rated and in outskirts of the city.
• Any damages incurred in the hotel rooms will be payable by the passengers directly and Rayds will not be responsible for the same
• Any extra services taken at the hotel the passengers will have to pay the same directly before check out. Rayds will not be responsible for the same.
• Accommodation will be in Standard rooms on Twin / Triple Sharing Basis
• More than 3 people in one room is not allowed

MEALS

• Standard duration for meals at restaurants will be 45 minutes to 1 hour. More time is subject to discretion of restaurant and additional time may impact the coach duration.
• Standard course for meals at restaurants includes 02 veg dishes, 01 non-veg dish(chicken), 1 Daal, Rice or Pulao, Yoghurt or Raita, Roti / Naan, Salad, Papad, Pickle, 01 Sweet dish and tap water.
• The above is just for reference purposes. The number of items may vary depending on availability of the same.
• Breakfast will be Continental as provided by the hotel and we have no control over it. It will be as per their standard menu

COACH

• Considering traffic situation and driving hours, Sightseeing/Orientation tours may be revised/changed if on road it is not possible to cover the day within LDC regulations. The Tour Leader must manage the driving hours.
• Water bottle in the coach is not included in the offer.
Please note EC regulations for Long Distance Coach Drivers: (EU regulations no. 561/2006 - 1073/2009)
• Driver is not to exceed 11 hrs on duty with the group
• The duty time with the group would be reduced as required, incase the Coach parking location is some place other than group stay hotel.
• In one day, a driver must have 11 consecutive hours of rest
• Driver is required to have a min. rest time of 45 minutes for every 4.5 hours of wheel time
• One driver could drive maximum 12 days continuously then 2 days rest is mandatory.
• Incase Local Coach/Mini-van is used instead of a LDC coach then duty time not to exceed 10-11hrs duty
• Coach/mini-van can not enter ZTL or restricted area or any walking street and separate taxi/vehicle needs to be arranged at own cost for some specific centrally located hotels.
• The daily driving hours can go upto 8 – 11 hrs.
• The toilets in coach are not for the use of the passengers, although there will be comfort stops at regular intervals.
• The average travelling time on tour will be around 8-10 hrs. or more depending on the itinerary for the day and traffic conditions.

AIRLINE

• Airlines will be as per the one booked by Rayds.
• We do not guarantee direct flights. The airlines booked on group tours will / can be with one or two stopovers depending on availability from the departure Hub.
• If you prefer a specific airline, you can opt to receive an airline reduction from us and book your own ticket
• For guest buying there own tickets, airport transfers are not guaranteed unless they are present at the airport / hotel at the time of the group transfers. In this scenario, guest will have to arrange their own transfer to and from airports. In no circumstances special transfers will be given to the guest.

BAGGAGE :

• Only 1 Piece of Bag weighing maximum 20 Kgs. And one small hand bag not weighing more than 7 kgs. will be allowed on tour.
• Even if the airline gives provision for more, on tour it will only be One 1 piece of bag weighing maximum 20 kgs and one hand bag not weighing more than 7 kgs.
• If the guest carrying more luggage, and if the coach trunk is full, the luggage will be kept inside the coach in aisle which will be inconvenient for the guests and if the same is not possible, the guest will have to make their own arrangements for the transfer of luggage
• Guest have to carry their own luggage. Porterage is not included in the cost

Cancellation & Amendments

Cancellation charges will be as per the cancellation policy mentioned below. If a person is shifting from one departure date to another, the same will be treated as cancellation from one tour to another and the cancellation charges as mentioned will apply.

Refunds:

For any amendment or cancellation in the services, refunds, if any, due after adjustment of such amendments/cancellations will be paid within 30 days from the date of amendment/cancellation. Refunds on account of airline or train travel amendments/cancellation, after adjusting the amendment/cancellation charges/fees will take a minimum 60 days to process, as this is the time frame taken by them.

terms

All business is conducted in accordance with our Terms & Conditions. All clients doing business with Rayds will be deemed to have read and accepted to be bound by our Terms & Conditions.

Complaints with Services:

If any group member going to the specified locations has any complaint in respect of services provided by any of the independent contractors he / she / they shall immediately notify the same to Rayds Tour Manager, to enable ET to take up the matter with the independent contractor. Verbal intimation during the tour will ensure immediate corrective action. Written complaints will be accepted within 3 days of return of Tour else all balance payments if any to Partners and Invoices will be raised assuming full satisfaction

Travel Extension:

For last minute extension of stay on tours due to request or emergencies, all rooms and other services booked through us will have to be paid only to us in cash in the respective foreign exchange. The same is applicable to any delegate/attendee wanting to pay for their own stay. A valid invoice and cash receipt can be issued against the same. If the booking is done in advance, then 100% payment will have to be done by telegraphic transfer to our account or cheque/DD as per the timelines mentioned above. Rayds shall not accept any liability or responsibility for any damages, loss, injury, accident, death, breakdown, irregularity, which may occur in carrying out the tour arrangement, weather conditions, strikes, war, quarantine and any other cause whatsoever and all such loss or expense must be borne by passenger themselves. Rayds will not be liable for any overstay expenses due to delay or changes in air or train schedule or other services due to sickness, weather conditions, strike, war, quarantine, or any other cause whatsoever. Insurance policies must be carried while on tour.

Cancellation Policy:

All services such as Airline seats / Hotel accommodation / ground transportation/ venues for tours/conferences/events are pre-blocked well in advance. We are liable to pay penalties to all our suppliers / vendors if these services are released within the below mentioned time frame.
All cancellations of bookings must be given in writing and acknowledged by ET. A transfer from one tour destination/event venue to another, prior to the date of the tour/conference/event will be treated as a cancellation, thereby attracting the cancellation charges as stated hereunder and a fresh booking on another. Detailed tour wise cancellation given below.

TRAVEL DOCUMENTS & VISA

In order for passengers to undertake international travels it is mandatory to hold valid passport with minimum of 6 months validity from the date of return to India.
It is the passengers responsibility, to have the visa application made to the concerned Consulates / Authorities However, for certain cases, the Client may have to attend personal interviews at their own cost.
As granting or rejecting visas and immigration clearance is the sole prerogative of the concerned sovereign governments, Rayds shall neither be responsible in case of non-granting of such documents nor liable for any delay or other related act/omission or for any loss, expenses, damage or cost resulting from there.
Rayds would not be responsible in any way in case any clerical error regarding names, attachment of wrong photographs, duration, and type of visa (Single/Multiple entry) occurs in the consulate / embassy. Passengers shall be responsible to check the details, photos and the correctness thereof. In the event the application for visa made by any Client or the Company on behalf of the Client is rejected due to any other reason whatsoever, Rayds shall not be liable or responsible for the same.
All passports are required to be mailed for visas to different cities, company would mail the passport by reputed courier at an additional cost.
Consulates have every right to call for additional supportive documents; any guarantee from the corporate, personal appearance or reject the visa. Rayds will not be held responsible for such delays /rejection. If visa is rejected appropriate cancellation charges will be applicable.
It will be the responsibility of all the passengers to take care of their belongings at all times. Rayds will not be responsible for any loss or damage of any of the said belongings at any time.
Confirming the booking by paying the deposit amount, will be taken as an acceptance of all the above Terms & Conditions
FINAL HANDOVER:
All the Vouchers and the final hand over will be done 1 or 2 days prior to the departure
The tour may operate In Paris out Milan or Out Rome. The sightseeing inclusions will remain same
***Itinerary / Hotel / Sightseeing / Airlines / Routing Subject to Change without prior notice**

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